

FRANKSTON **ARTS** CENTRE

TICKETING FEES – Theatre Hire/ Cube 37 /Function Centre allocated seating events

Effective from 1 July 2025

Prices are GST Inclusive

| | Schools | Community Local Theatre Company | Standard Rate |
|--|--|---|---|
| Booking fee p/ticket (including complimentary tix) | \$4.00 | \$4.00 | \$4.00 |
| Applicable p/ticket discount (applied at reconciliation) | \$2.40 | \$1.60 | - |
| Booking Fee p/ticket (Ticket price \$25 or under) | Not Available | Not Available | \$1.50 |
| Event Build – Tier 1 Refer to table on page 2 | \$85 | \$85 | \$85 |
| Event Build – Tier 2 Refer to table on page 2 | \$125 | \$125 | \$125 |
| Event Build – Tier 3 Refer to table on page 2 | \$145 | \$145 | \$145 |
| Event Build – Tier 4 Refer to table on page 2 | POA | POA | POA |
| Alteration to event after set up (per alteration) | \$80 | \$80 | \$80 |
| Cr/Db card charge | 2.5% | 2.5% | 2.5% |
| Expedited on sale less than 5 working days if available | \$200 | \$200 | \$200 |
| Box Office Event staffing – 2 hour minimum call | 1 staff member x 2 hrs per performance included | 1 staff member x 2 hrs per performance included | \$67.50 per hour minimum 2 hrs per performance required |
| Additional Ticketing Services Staff Member outside of standard inclusion \$67.50 per hour minimum 2 hours | FAC may determine the need for a 2nd staff member if a large number of tickets are to be collected or there may be a large number of ticket sales the hour prior to the performance. | | |
| Cancellation, change to event or VIP EDM | \$150 | | |

| Event Build | Tier 1 \$85 | Tier 2 \$125 | Tier 3 \$145 | Tier 4 POA |
|---|----------------|-----------------|-----------------|---------------|
| One house reserve price structure for entire Venue | ✓ | ✓ | ✓ | ✓ |
| Standard price type list - Maximum 6 Prices | ✓ | ✓ | ✓ | ✓ |
| Promotional Codes - up to 3 | ✓ | ✓ | ✓ | ✓ |
| Additional price types | | ✓ | ✓ | ✓ |
| FAC Premium, A & B Reserve Seating | | ✓ | ✓ | ✓ |
| VIP price and inclusions | | ✓ | ✓ | ✓ |
| Early Bird Pricing | | ✓ | ✓ | ✓ |
| Pre-Sale hidden web page | | ✓ | ✓ | ✓ |
| Hirer determined price reserves | | | ✓ | ✓ |
| 2 show package pricing | | | ✓ | ✓ |
| Additional Terms & Conditions or questionnaires to patron | | | | ✓ |
| Unique and or Specialty build | | | | ✓ |
| | | | | |

Promoting Your Event Opportunities

Please refer to Promoting Your Event at FAC document for all marketing opportunities.

Charges to Patron

Ticket postage \$4.50 – optional at buyers request

Transaction Fee (Internet & Phone bookings) \$4.50 per transaction